



# FULLMELT FILTRATION FAQ'S

## ARE YOUR PRODUCTS RELIABLE?

Our products are designed to be reliable and are specified for applications far more intensive than making bubble Hash. We have teamed up with the global leader in filtration mesh manufacture to ensure that the products we manufacture are only made with the highest quality materials available, globally and are put together by hand by trained professional sewing technicians.

## HOW DO I ORDER PRODUCTS?

Products can be ordered through our online store front. Please click the Shop now button to be redirected to the store front. If you have any questions or would like to talk about the products in more detail please make contact with one of our representatives.

## HOW LONG WILL IT TAKE FOR ME TO GET MY ORDER?

Orders made and paid for before 10:00am will be sent the same day as they were ordered and will be delivered in 1-2 days within Gauteng and 2-3 days outside of Gauteng.

If located outside of South Africa please confirm this with [sales@fullmeltfiltration.com](mailto:sales@fullmeltfiltration.com)

## WHAT IS BUBBLE HASH?

Bubble Hash is a Cannabis concentrate made with ice water and a cascade of sieves or Bubble Hash bags. Cannabis flowers or trim is submerged and agitated in ice cold water. The cold water removes the sticky resin from the cannabis plant and suspends this resin in the water. This water is then filtered to collect the cannabis trichome heads based on their size and ultimately their ripeness. The collected material is then dried and consumed as is or processed further. Check out our blog on Bubble Hash basics, How to Make Bubble Hash, what is bubble hash

## DO I NEED 8 FULLMELT FILTRATION BUBBLE HASH BAGS TO MAKE BUBBLE HASH?

No, a full 8 piece set really is for the absolute pro's and refinement royalty. The full 8 bag set is seldom used all at once even by the most experienced Hash makers as it is time consuming to use all 8 bags vs using 3 or 4. The resin collected in fewer bags also tends to be of a wider spectrum allowing for a better representation of the full plant rather than its constituents. But this is valuable too and to any one looking to wash either multiple cultivars to find the butter zones for each or for researchers looking to understand cannabis resin on a deeper level.

## **DO FULLMELT FILTRATION PRODUCTS COME WITH A WARRANTY?**

Yes, our Bubble Hash bags come with a lifetime warranty on any factory defects. Check here to view our warranty and service guarantee.

We also offer a Fair Usage Warranty on our Bubble Hash bags for a minimum of 100 uses. This is the absolute minimum. We have multiple clients that have processed many more than 100 times but as nothing lasts forever we want to ensure that our client get a minimum fair usage out of the products we provide. Check out "How to clean and care for your Bubble Hash Bags" for our recommended tips on how best to clean and store your bags after each use.

## **OUR PRODUCTS**

### **WHY ARE YOUR PRODUCTS MORE EXPENSIVE THAN YOUR COMPETITORS?**

Simply put, buying cheap is buying expensive in the long run. We manufacture our products using the highest quality materials available on the global market, designed specifically for liquid filtration applications. The filtration mesh specifically is imported from a Swiss company that have been manufacturing various forms of filtration fabric for close on 200 years.

We are proud to supply our community with products that are truly fit for purpose because they are designed to function in applications far more intensive than making bubble hash. The mesh we use is patented and designed specifically for liquid filtration in industrial settings like the pharmaceutical industry and food industries where failures are not an option.

The same is true for making bubble Hash and although expensive, a single purchase investment that is designed for food grade industrial sifting will not fail on you in the middle of a wash because it couldn't take the stress of the sifting process.

Many manufacturers will cut corners and will use mesh designed for applications like screen printing. These screens are not specified for the intense pressures and stress experienced on the mesh during the filtration of bubble Hash. Often resulting in a product that fails easily or will not retain a specific separation over repeated uses. Leading to losses or contamination rates that are often more costly than buying a fit for purpose product from the beginning.

We offer an international grade product made locally for the South African market.

## **WHAT IS BETTER ABOUT FULLMELT FILTRATION MESH VS OTHER MANUFACTURERS?**

All of the materials used in the manufacture of FullMelt Filtration Bubble Hash bags are FDA approved and food grade.

Our mesh is specified for filtration and designed for applications far more intensive than making bubble hash or dry sift.

From refining flour for Sasko to the filters in gears boxes for BMW and Mercedes our mesh is used for application where filtration precision and longevity is paramount and a definition of quality.

Check out our mesh specification list for more details on our mesh and its manufacture. Along with a detailed breakdown on how and why our mesh is superior to lower quality mesh products

### **WHAT SIDE WALL FABRIC IS USED?**

Our FullMelt Filtration Bubble hash Bags are made using a 115GSM Poly-Oxford fabric that is coated in polyurethane (PU). GSM or Grams per square metre refers to the weight of the fabric and is an indication of how soft or light the material is to the touch.

The light feel makes folding our Bubble Hash bags over the rim of a 20L or 25L bucket easy and the Poly-Oxford weave ensures that the fabric remains durable.

The polyurethane coating is food grade, water and oil proof and ethanol resistant.

No part of our Bubble Hash bags are made of PVC - PVC is carcinogenic and will end up in the Bubble hash made over time.

### **CAN I SOAK MY FULLMELT FILTRATION BUBBLE HASH BAGS IN ETHANOL?**

You can soak your Bubble Hash bags in ethanol for 2-4 hours or overnight if absolutely necessary. There is no need to soak the bags this long. 10 minute soaks with the screen and side wall fabric submerged will be sufficient to start dissolving the resin off of the screens.

## **HOW DO I LOOK AFTER MY BUBBLE HASH BAGS?**

Check out our "proper use guide" for a detailed explanation on how to clean and care for your bubble hash bags.

But quickly, soak the screen of the Bubble hash bag in ethanol, don't worry if you get ethanol on the sidewall fabric. no issues at all. Pull the Bubble hash bag out of the ethanol and rub the screen between your fingers to dislodge and loosen the resin catch on the screen. rinse the bag with water and repeat until the bubble hash bag is clean.

## **IF I HAVE A PROBLEM, WHO CAN I CONTACT AND HOW?**

Contact [jayden@fullmeltfiltration.com](mailto:jayden@fullmeltfiltration.com) if you have any issues with our products. We aim to please and are here to help the community succeed in their solventless extraction journey. Make contact and let us rectify the situation.

## **ARE FULLMELT FILTRATION BUBBLE HASH BAGS RELIABLE?**

We offer the most durable and reliable bubble hash bags on the South African market. They are also incredibly user friendly and designed for standard 20L and 25L bucket sizes in South Africa and Europe. We also pride ourselves on our post customer service and keeping in touch with our clients post sale to make sure our products are performing as expected

## **CUSTOM PRODUCTS?**

We offer a wide range of custom filtration production services. From rosin bags, dry sift screen and Bubble hash bags to specific mesh sizes fit to your specific need. We will work on the design together and if the product is viable as a product I will give you credit for the design and name it after the application we design it for.

Just some fun - come one! lets see what evolutions we can come up with together.

## **SHIPPING**

### **WHAT COURIER SERVICE IS USED?**

We courier locally using the courier guy at a flat rate of R125

### **CAN I CHOOSE ANOTHER DELIVERY SERVICE?**

We also offer postnet deliveries to clients in hard to reach areas of the country or those that want to be discreet.

It is not preferred for us and will be charged at an extra R50 for excess charges.

### **CAN I HAVE MY PARCEL SENT TO ME VIA POST-NET?**

We offer Post-net deliveries to clients in Swaziland and Lesotho or to anyone wish to remain discreet. This is not ideal for us but we are here for our clients. Shipping through postnet will be charged at a R50 + the standard postnet to postnet delivery costs.

### **HOW EXPENSIVE IS IT TO COURIER?**

Courier through the courier guy is at a flat rate of R150

Postnet to Postnet is offered if absolutely necessary at a charge of R50 + the standard deliver fee through postnet.

### **DO YOU OFFER FREE SHIPPING?**

We offer free shipping on all orders over R2500

### **INTERNATIONAL SHIPPING OPTIONS?**

We offer international sales options to all countries outside of South Africa.

Make contact with [jayden@fullmeltfiltration.com](mailto:jayden@fullmeltfiltration.com) for more information.

## **BUBBLE HASH**

### **WHAT IS BUBBLE HASH?**

Bubble Hash is a cannabis concentrate produced by mechanically removing trichome heads off of the leaf surfaces of the cannabis plant and then collecting these trichome heads based on size and ultimately their general ripeness.

Bubble Hash is called Bubble Hash because of the bubbles produced when exposed to heat. Generally, the lower the boiling point of the material the better the "quality" of the material.

Check out our blog for more information on Bubble Hash basics, what it is and how it works.

### **HOW IS BUBBLE HASH MADE?**

Basically, Bubble Hash made using Ice cold water and motion to mechanically separate the resin glands from the leaf surface of the cannabis plant. The mix of Ice water, plant material and separated trichome heads is sifted through a series of FullMelt Filtration Bubble Hash bags from largest particle size to smallest.

Just like in goldilocks and the three bears, the middle is just right from about 50-160 is the sweet spot for most cannabis resin but there are always outliers.

The particulate collected is then dried and consumed as is or processed further into a galaxy of concentrates from traditional Hashish to rosin.

### **CAN I MAKE BUBBLE HASH AT HOME?**

With your own home grown personal material you can do what you like pretty much as long as you do not sell any part of the plant in any way.

The process is very simple and can take a few minutes to learn. But can take a life time to truly understand and master. It is a craft just like wine or beer making and although it seems far fetched many people are working on making the connection between Cannabis and Wine through Terroir.

## **WHAT'S THE DIFFERENCE BETWEEN BUBBLE HASH AND BHO, DABS, OIL AND SHATTER?**

The difference is in the the way the extract or concentrate was made. Bubble Hash is a Solventless extract also referred to as a solvent free or mechanical extract made using mechanical forces. The resulting Hash does not have any solvents left in side of it because there were no solvents used during its production.

BHO is a term used to refer to cannabis concentrates made using Butane as a solvent to dissolve the trichome heads off the plant and away from the plant material. This material then needs to be purged to remove the residual solvents that will be carcinogenic if consumed. If this process is not done correctly the resulting end product could be dangerous to consume and should be avoided. If the solvents have been completely removed from the product the result can be stunning and rightfully deserves a place as a Solvent free extract - but not a solvent less extract.

### **IS MAKING BUBBLE HASH EXPENSIVE?**

Bubble hash can be made with 2 bags, a bucket, some ice and water. The process is straight forward and does not require a lot of effort other than lifting the bags to drain water or to collect the resin from the bags.

However, as with most things - as soon as you want to refine any part of the process it starts costing more. More bags to collect a finer grade of hash from your washes, washing machines to automate the agitation process, RO water filters, Cold rooms, the list goes on and on.

We are here to help you choose the best options for you and your situation. Most of the time 3 or 4 bags are used as a good starting point to collect really good material. More does not always mean more in the sense of quality but more in the sense of refining that quality and removing it from the rest of the sifted material.

## **MAKING BUBBLE HASH**

### **HOW DO I MAKE BUBBLE HASH?**

Basically, Bubble Hash made using Ice cold water and motion to mechanically separate the resin glands from the leaf surface of the cannabis plant. The mix of Ice water, plant material and separated trichome heads is sifted through a series of FullMelt Filtration Bubble Hash bags from largest particle size to smallest.

Just like in goldilocks and the three bears, the middle is just right from about 50-160 is the sweet spot for most cannabis resin but there are always outliers.

What are the best bags to use?

This depends entirely on you and your desired outcome for your material. Higher quality resin is collected in the middle of a series of Bubble Hash bags. From about 70-160 microns - referred to by many as the butter zone for collecting the best quality resin possible.

Higher micron bags are used to separate out contaminants from the Hash collected in the 70-160 Micron range. Lower micron bags are used to collect underdeveloped trichome heads and other contaminants that may not contribute to a good melt in the end product but still have benefit for a number of different applications.

### **WHAT IS THE BEST SET FOR A BEGINNER?**

We recommend a 3 piece 38 Standard for any beginner getting into making Hash. The resin collected using this set is considered to be a more full spectrum concentrate.

A 4 piece 70/38 stand is also a good go to set of Bubble Hash Bags for beginners looking to refine out a more specific quality from the material they are processing.

### **DO I NEED ALL 8 FULLMELT FILTRATION BUBBLE HASH BAGS TO MAKE BUBBLE HASH?**

All 8 FullMelt Filtration Bubble Hash Bags need to be used to make Bubble Hash. The more bags that are used the more refined the end product in each bag. We recommend 3 to 4 bags for beginners looking to make some good quality Hash. More bags to those looking to sift only the very best and those doing research.

## **WHAT IS THE MINIMUM NUMBER OF BAGS I CAN USE TO MAKE BUBBLE HASH?**

3 to 4 bags sets are all that is really needed to make a quality product. It is easier to refine out the very best from your runs by including more bags but if you are not as consider with the melt and are more concerned about producing a decent end product

### **DOES FULLMELT FILTRATION HAVE A TUTORIAL ON HOW BEST TO USE BUBBLE HASH BAGS?**

Yes we have put together a standard SOP on how to use FullMelt Filtration Bubble Hash Bags. As well as on how to properly clean and care for your Bubble Hash Bags.

Check here to view our our "How to FullMelt Filtration Bubble Hash bags" and how to care for and clean your bubble Hash bags.

### **HOW DO I DRY BUBBLE HASH?**

Drying bubble Hash might be the most important part of making bubble Hash. Best is to maintain cold and dry conditions similar to drying flower. Aim for between 4-12 degrees celsius and 35% relative humidity with constant, slow moving air flow over the product at all times. Leave the drying bubble hash in these conditions for 3-10 days until completely dry and greasy to the touch. The store for further processing or consume as is.

### **DO I NEED A FREEZE DRYER TO MAKE BUBBLE HASH?**

No not at all, We recommend drying bubble hash in as cold a condition as possible and to maintain a very lower relative humidity at around 35%. A fridge works wonders. We offer a wide variety of drying options to suit your needs. Contact Jayden on 082 316 5125 to find out more information.

### **CAN I MAKE DRY SIFT WITH FULLMELT FILTRATION BUBBLE HASH BAGS?**

Yes, we recommend making dry sift hash using a 190 micron or 160 micron FullMelt Filtration Bubble Hash bag. The mesh and side wall fabric will handle the exposure to dry ice for short periods of time and will continue to be reliable as a filtration bag over multiple uses.

## **HOW DO I CLEAN BUBBLE HASH BAGS?**

With ethanol and rinse with water. The mesh and side wall fabric is resistant to ethanol and will not be damaged by consistent exposure to ethanol during cleaning. Soak the screen in ethanol for 30 seconds, remove and rub the screens between your hands to dislodge and dissolve resin that has collected on the sieve. Wash the loose resin off with cold water and repeat the process 3 times.

Check out "How to clean and care for your Bubble Hash Bags" for our recommended tips on how best to clean and store your bags after each use.

## **WHOLESALE**

### **CAN I BUY PRODUCTS ON WHOLESALE?**

Yes, we offer wholesale options on all of our products. For more information, register as a seller and one of our representatives will make contact with you to discuss our options with you in more detail. We also offer a wholesalers platform on the website making it easy for wholesalers to order and receive their orders with ease.

### **HOW DO I QUALIFY FOR THE WHOLESALE OPTION?**

Wholesale applies on sales of 5 sets and more at each time. Register on the website as a wholesaler and we will contact you to discuss the options in more detail. Thank you for your interest.

### **WHAT PERKS DO I GET AS A WHOLESALER?**

Wholesale prices and easy access to ordering and delivery options.

## **CAN I HAVE CUSTOM WORK DONE?**

Yes, we offer custom work on all of our products sewn, plastic or other. Big or small, if you have an idea you would like to bring to light. Contact Jayden on 082 316 5125 or contact [jayden@fullmeltfiltration.com](mailto:jayden@fullmeltfiltration.com) for more information.

## **PAYMENT INFORMATION**

### **CAN I ORDER AND PAY ONLINE?**

Yes, we offer a safe payment gateway on our website through PayFast, Paypal and EFT.

### **DO YOU ACCEPT INTERNATIONAL PAYMENTS?**

Yes, we offer a secure payment gateway on our website through PayPal.

### **DO YOU ACCEPT EFT PAYMENTS?**

Yes, select the EFT option on the checkout window and our banking details will become available. We will also send you an Invoice with our Banking details available.